

## **INFORMATION COVID 19**

Dear clients,

Thank you for choosing the PaLyM Hotel for your stay.

For health reasons, we inform you that we have reduced our services and communicate to you the hygienic measures that we have taken given the current situation:

### **RECEPTION**

For everyone's security, our reception counter is equipped with plexiglass protection.

Hydro alcoholic gel is available at various strategic locations in the establishment.

All room keys are scrupulously disinfected.

Between each passage of customers at the reception, we systematically disinfect all the materials used.

### **BEDROOM**

All our rooms are thoroughly disinfected after each departure with a virucide meeting the EN 14476 standard.

We clean the mattress covers and pillowcases between each departure.

In order to better sanitize the spaces, we have purified the rooms by removing the decorative linen and reducing the number of pillows.

We thank you in advance for opening your bedroom window before leaving it on the day of your departure.

### **BREAKFAST**

Our Breakfast Buffet is re open for your greatest pleasure.

### **STAY**

We perform constant cleaning and disinfection of all surfaces of the common areas. The Hall, the elevator, the handles.

We will ask you to respect barrier gestures, physical distance, use of hydro alcoholic gel.

You will also find a traffic plan at the entrance of our establishment.

### **DEPARTURE**

Our luggage and hall toilets remain open.

We kindly ask you to leave your key in our drop-off area at reception.

We will suggest that you send your invoice by email.